

IN THE CLAIMS:

Please cancel Claims 1 to 42 without prejudice or disclaimer of subject matter. Please add Claims 43 to 60 as shown below. The claims, as pending in the subject application, read as follows:

1. to 42. (Cancelled)

43. (New) An information processing apparatus, comprising:
a check unit adapted to check whether or not a product is under warranty;
a determination unit adapted to determine whether or not a repair fee estimate of the product is higher than a predetermined fee when, according to the check unit, the product is not under warranty; and

a first presentation unit adapted to present a repair fee estimate of the product when it is determined by said determination unit that the repair fee estimate is not higher than the predetermined fee, and to present a repair fee estimate including information about new products when it is determined by said determination unit that the repair fee estimate is higher than the predetermined fee.

44. (New) The apparatus according to claim 43, further comprising:
a second presentation unit adapted to present a method of recovering the product when, according to the check unit, the product is under warranty.

45. (New) The apparatus according to claim 43, wherein said check unit checks whether or not the product is under warranty by receiving user information from a terminal and looking up a customer database on the basis of the user information.

46. (New) The apparatus according to claim 43, wherein said determination unit determines whether or not the repair fee estimate is higher than the predetermined fee on the basis of an error code notified by the product and a fixed price of the product.

47. (New) The apparatus according to claim 43, wherein said first presentation unit presents the repair fee estimate by transmitting an estimate mail to a terminal.

48. (New) An information processing apparatus, comprising:
a check unit adapted to check whether or not a product is under warranty;
a calculation unit adapted to calculate a repair fee estimate of the product when, according to the check unit, the product is not under warranty; and
a presentation unit adapted to present a method of recovering the product when, according to the check unit, the product is under warranty.

49. (New) An information processing method, comprising:
a check step of checking whether or not a product is under warranty;

a determination step of determining whether or not a repair fee estimate of the product is higher than a predetermined fee when, according to the check step, the product is not under warranty; and

a first presentation step of presenting a repair fee estimate of the product when it is determined in said determination step that the repair fee estimate is not higher than the predetermined fee, and of presenting a repair fee estimate including information about new products when it is determined in said determination step that the repair fee estimate is higher than the predetermined fee.

50. (New) The method according to claim 49, further comprising:

a second presentation step of presenting a method of recovering the product when, according to the check step, the product is under warranty.

51. (New) The method according to claim 49, wherein said check step checks whether or not the product is under warranty by receiving user information from a terminal and looking up a customer database on the basis of the user information.

52. (New) The method according to claim 49, wherein said determination step determines whether or not the repair fee estimate is higher than the predetermined fee on the basis of an error code notified by the product and a fixed price of the product.

53. (New) The method according to claim 49, wherein said first presentation step presents the repair fee estimate by transmitting an estimate mail to a terminal.

54. (New) An information processing method, comprising:
a check step of checking whether or not a product is under warranty;
a calculation step of calculating a repair fee estimate of the product when, according to the check step, the product is not under warranty; and
a presentation step of presenting a method of recovering the product when, according to the check step, the product is under warranty.

55. (New) A program stored on a computer-readable medium, the program for making a computer execute control of an image processing apparatus, the program comprising:
a check step of checking whether or not a product is under warranty;
a determination step of determining whether or not a repair fee estimate of the product is higher than a predetermined fee when, according to the check step, the product is not under warranty; and
a first presentation step of presenting a repair fee estimate of the product when it is determined in said determination step that the repair fee estimate is not higher than the predetermined fee, and of presenting a repair fee estimate including information about new products when it is determined in said determination step that the repair fee estimate is higher than the predetermined fee.

56. (New) The program according to claim 55, further comprising:
a second presentation step of presenting a method of recovering the product when, according to the check step, the product is under warranty.

57. (New) The program according to claim 55, wherein said check step checks whether or not the product is under warranty by receiving user information from a terminal and looking up a customer database on the basis of the user information.

58. (New) The program according to claim 55, wherein said determination step determines whether or not the repair fee estimate is higher than the predetermined fee on the basis of an error code notified by the product and a fixed price of the product.

59. (New) The program according to claim 55, wherein said first presentation step presents the repair fee estimate by transmitting an estimate mail to a terminal.

60. (New) A program stored on a computer-readable medium, the program for making a computer execute control of an image processing apparatus, the program comprising:

a check step of checking whether or not a product is under warranty;
a calculation step of calculating a repair fee estimate of the product when, according to the check step, the product is not under warranty; and

a presentation step of presenting a method of recovering the product when,
according to the check step, the product is under warranty.